

## CAMPUS SAFETY HOST

### OUR MISSION

Our Mission at Rock Point Church is to point people to Jesus by loving them like Jesus and walk alongside them to develop into a fully engaged follower of Jesus. We describe this process in just three words: **Know, Grow, Go.**

### GENERAL POSITION DESCRIPTION

The Campus Safety Host helps ensure a welcoming and safe environment for guests, members, and employees by being a visible and friendly presence on campus.

**Classification:** Non-Exempt; Hourly // **Status:** Part-Time (10-16 hours) // **Team:** Safety & Security // **Supervisor:** Safety & Security Manager

### WORK SCHEDULE

- Sunday 5:00pm – 9:00pm
- Monday 5:00pm – 9:00pm (as needed)
- Tuesday 5:00pm – 9:00pm (as needed)
- Wednesday 5:00pm – 9:00pm
- Schedule will vary based on events and needs and will require nights & weekends.
- Special services, including Easter, Christmas, and events, as needed

### ESSENTIAL DUTIES & RESPONSIBILITIES

- Demonstrates C4 Leadership.
- Proactively supports and implements the Mission, Vision, and Values of the Rock Point Church Safety & Security Team as found in the Safety & Security Manual.
- Maintains a spiritual walk with Christ that provides encouragement, models personal growth, and engages volunteers in biblical discipleship.
- Encourages and develops a discipleship culture for each team member to take their next steps as they Know, Grow, Go.
- Liaises with various ministries to partner and learn their needs and vision to integrate ministry minded safety and security solutions.
- Works with Safety & Security staff as well as other ministries to ensure Safety & Security and Parking team members are scheduled and assigned as needed.
- Supports, participates in, and facilitates volunteer appreciation in coordination with Safety & Security Managers/Director.
- Leads team members well and holds team members accountable to serving expectations, including pre-service briefings.
- Conducts campus foot patrol to ensure a safe and secure campus while exhibiting a guest relations mindset. This includes ensuring proper facility usage, connecting with guests, and praying with people as needed.
- Has the ability to diffuse and neutralize potentially volatile situations calmly with tact and common sense.

- Prevents the misappropriation of items of value.
- Identifies, corrects, and reports potential safety hazards and unlawful activity.
- Fields questions from and provides assistance to guests, members, and employees.
- Performs other related duties as assigned, including, but not limited to, quality control for the lobby and patio and light custodial work to maintain a clean and welcoming environment.

## COMPETENCIES & PERSONAL QUALIFICATIONS

To perform the job successfully, the individual should demonstrate the following which align with Rock Point's four leadership foundations: Calling, Character, Commitment, and Competency.

### Calling

- **Serve** - Has the God-given passion to serve, and the unique spiritual gifting that will enable the leader to define reality, dream a desired future, and design pathways.
- **Initiative** - Asks for and offers help when needed. Has a desire for individual and professional growth and undertakes self-development activities.
- **Spiritual Health** - Has a heart-driven passion for family and for the priority of a spiritually healthy marriage, if applicable.
- **Maintain Spiritual Health** - Is willing to seek pastoral counseling when needed.

### Character

- **Interpersonal Skills** - Focuses on solving conflict, not blaming; maintains confidentiality; listens to others without interrupting; keeps emotions under control; remains open to others' ideas and tries new things.
- **Oral Communication** - Speaks clearly and persuasively in positive or negative situations; listens and acquires clarification; responds well to questions; participates in meetings.
- **Teamwork** - Balances team and individual responsibilities; exhibits objectivity and openness to others' views; gives and welcomes feedback; contributes to building a positive team spirit; puts success of team above own interests; is able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed.
- **Ethics** - Treats people with respect; inspires the trust of others; works ethically and with integrity.
- **Diversity** - Shows respect and sensitivity for cultural differences; promotes a harassment-free environment.
- **Attendance & Punctuality** - Consistently is at work and arrives on time; ensures work responsibilities are covered when absent; arrives at meetings and appointments on time.
- **Dependability** - Follows instructions; responds to management direction; takes responsibility for own actions.

### Commitment

- **Customer Service** - Manages difficult or emotional customer situations well; responds promptly to customer needs; solicits customer feedback to improve service; responds to requests for service and assistance; meets commitments.
- **Safety & Security** - Observes safety and security procedures; determines appropriate action beyond guidelines; reports potentially unsafe conditions.

## Competency

- **Skills** – Develops core skills encouraged by Rock Point from *The Leadership Challenge: Being People Smart, Modeling the Way, Inspiring a Shared Vision, Challenging the Process, Enabling Others to Act, and Encouraging the Heart*.
- **Problem-Solving** - Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem-solving situations; uses reason even when dealing with emotional topics.
- **Organizational Support** - Follows policies and procedures; completes administrative tasks correctly and on time; supports Rock Point's goals and values.
- **Judgment** - Displays willingness to make decisions; exhibits sound and accurate judgment; supports and explains reasoning for decisions; includes appropriate people in decision-making process; makes timely decisions.
- **Quality** - Demonstrates accuracy and thoroughness; looks for ways to improve and promote quality; applies feedback to improve performance; monitors own work to ensure quality.

To align with Rock Point's **Core Values**, the individual should demonstrate the following personal qualifications:

- Be committed to spiritual growth.
  - **Biblical Authority** - We have no power without the power of God.
- Be relationally unified.
  - **Relationships** - We don't have to know everybody, but we need to be known by somebody.
- Be servant-hearted.
  - **People** - We are unapologetic about reaching people.
- Operate in grace and truth.
  - **Throat Punch** - We challenge each other with the right truth at the right time and in the right way.
- Have a positive can-do attitude and take initiative.
  - **Leadership** - We let leaders lead, but we don't leave them alone.
- Personable in working with staff and volunteers.
  - **Authenticity** - We care about transparency over perfection.
- Understands grace personally and lives this out through daily application.
  - **Humility** - We pursue God's Kingdom not our kingdom.
- Possess a healthy sense of humor.
  - **Fun** - We take what we do seriously, but not ourselves seriously.
- Possess an appropriate balance of leader/manager and pastor/shepherd.
  - **Effectiveness** - We are relevant, not revolutionary.

## REQUIRED CRITICAL SKILLS, TRAINING & EDUCATION

- High School Diploma or equivalent
- Strong communication and interpersonal skills
- Servant's heart
- Ability to work independently with minimal supervision

- Basic computer skills
- Agrees and aligns with the vision, values, and doctrinal [Statement of Beliefs](#) of Rock Point Church.

## PREFERRED QUALIFICATIONS

- Previous Law Enforcement or Security Background
- Proficient in Microsoft Office and familiar with CCTV surveillance systems

## PHYSICAL REQUIREMENTS

- While performing the duties of this job, the employee is regularly required to stand and walk for extended periods of time
- Physically able to work inside and outside in various weather conditions
- Occasionally required to do some light lifting (up to 50 pounds).

## PERSONAL LIFE REQUIREMENTS (POST-HIRE)

- Model biblical understanding and maintain a consistent personal devotional life.
- Model biblical commitment and become a covenant member of Rock Point Church (exceptions allowed on a case-by-case basis with Lead Team approval).
- Model biblical family life before the body and regularly attend worship services with your family.
- Model biblical integrity and conduct personal life in a manner consistent with Rock Point Church's core values.
- Model biblical community.
- Model biblical generosity and financially support Rock Point Church.